

# Gift Package Program

Canteen will only accept orders placed using a Visa or MasterCard through the below listed website. Prepaid credit cards may be accepted if properly registered with a physical address.

<http://canteen.iaprisonind.com>

Substitution bag items may occur as required by item availability and institution restrictions. We regret any changes that might occur and will make every effort to substitute items of equal or greater value.

**No substitutions will be made to allow for dietary restrictions.**

\$30.00 for the Gift Bag. The Gift bag will have a variety of food items. Only 1 bag can be purchased at a time. If you wish to order more, you will need to repeat the ordering process.

**Please make sure to enter the correct State ID # and information to prevent any issues processing your order.**

Typically, each facility has a limit of three (3) gift bags per individual. Each institution bears the responsibility for setting their own limits and the disposition of over limits. Any issues or concerns regarding why a gift bag was denied please contact the Institution.

Ordering will **ONLY** be available from  
11/1/2025 at 8:00am to 11/30/2025 at 4:30pm.

**NO ORDERS WILL BE ALLOWED AFTER THE CUTOFF.**

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Gift packages will be delivered to institutions the week of:

**December 15th.**

Questions? Contact IPI Canteen at 515-725-8712